

FAQ – Accounts

1. Where can students go for account support?

For support creating your account, viewing your WorkKeys tests, and qualifying for the NCRC, please call (800) 967-5539 or use ACT's contact form [here](#).

2. Why should students create an account?

Once the student is logged into their account, they can:

- Create and share the NCRC electronically for free
- Allow employers to verify their NCRC details
- Order a printed NCRC for \$20 – this is optional

Without creating an account, it is not possible to do any of these mentioned things.

3. How do students create a new account?

Follow the instructions [here](#).

4. Do students need to order a copy of the NCRC for employers to know that they have achieved a specific level?

The NCRC can be shared online via a unique URL that can then be shared with whomever the individual wishes to view their certificate. Employers can also verify NCRC numbers online.